



Innovative: Journal Of Social Science Research
Universitas Pahlawan Tuanku Tambusai

LETTER OF ACCEPTANCE (LoA)

No: 330/INNOVATIVE/V/2023

The Editor in Chief of Innovative Journal has been received the article:

In the name of : **Sutrisno**

Title : Exploring the Potential of ChatGPT to Improve
Costumer Service in MSMEs

Institution : Universitas PGRI Semarang

And pleased to inform you that the article has completed its review and will be published in the **Innovative: Journal Of Social Science Research** Volume 3 Number 2 of 2023 (E-ISSN 2807-4238 and P-ISSN 2807-4246). This journal is indexed by Sinta 5, Moraref, One Search, Base and Google Scholar. Thus, this letter of statement is prepared to be used properly.

Bangkinang, Mei 01st 2023

Signed below,

Putri Hana P, M.Pd